

## COVID: OUR ONGOING COMMITMENT - A SAFE PUB ENVIRONMENT FOR ALL

We continue to work hard to ensure that our customers and staff are kept as safe as possible – whilst also following the latest government guidelines. We can stay safe if we work together, meaning that you can relax and enjoy your time in the pub.

Please familiarise yourselves with the steps that we are taking and play your part in helping us to maintain a safe environment for everyone:

- Please do not enter the pub if you have any COVID symptoms, or have been in contact with any confirmed COVID case in the last 10 days
- Use hand sanitiser stations that are located throughout the pub
- We encourage the use of contactless payment to avoid handling cash
- We will continue to offer table service in both internal and external areas of the pub
- Although the wearing of masks is no longer compulsory, we respect that some of our customers may feel more comfortable wearing them. Our staff will act appropriately
- We will offer bar service, but request that customers do not gather at the bar in large numbers – for those customers that would like to stand, we have standing barrel tables in the patio area

Our staff will also be taking precautions:

- Observing hand hygiene, sanitisation, and following the latest government guidelines
- Conducting full risk assessments to protect our team, suppliers, and customers
- Regularly sanitising all surfaces and empty tables throughout the pub

We want your time with us to be enjoyable – if we all follow these guidelines, we can stay safe too. If at any stage you feel that these guidelines are not being adhered to, please alert a member of staff so that the issue can be resolved in a timely manner.

Thank you for your cooperation and assistance

